

SONY

4-739-279-35(1)

Wireless Noise Canceling Stereo Headset

Reference Guide	GB
參考指南	CT
참고 설명서	KR
Справочник	RU
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دليل مرجعي	AR



http://rd1.sony.net/help/mdr/wh1000xm3/zh_zz/



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WH-1000XM3

A English

Wireless Noise Canceling Stereo Headset

Do not install the appliance in a confined space, such as a bookcase or built-in cabinet.

Do not expose the batteries (battery pack or batteries installed to excessive heat such as sunshine, fire or the like for a long time.

Do not dismantle, open or short secondary cells or batteries. Do not expose cells or batteries to heat or fire. Avoid storage in direct sunlight.

In the event of a cell leaking, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice.

Secondary cells and batteries need to be charged before use. Always refer to the manufacturer's instructions or equipment manual for proper charging instructions.

After extended periods of storage, it may be necessary to charge and discharge the cells or batteries several times to obtain maximum performance.

Dispose of properly.

Do not use, store, or leave in a place subject to high amounts of humidity, dust, smoke, or steam, or in a place subject to high temperatures such as near a fire, a location subject to direct sunlight, in a car, etc.

High volume may affect your hearing.

Do not use the unit while walking, driving or cycling. Doing so may cause traffic accidents.

Do not use at a dangerous place unless the surrounding sound can be heard.

The unit is not waterproof. If water or foreign objects enter the unit, it may result in fire or electric shock. If water or a foreign object enters the unit, stop use immediately and consult your nearest Sony dealer. In particular, remember to follow the precautions below.

- Use around a sink, etc.
- Be careful that the unit does not fall into a sink or container filled with water.
- Use in the rain or snow, or in humid locations
- Use while you are sweaty
If you touch the unit with wet hands, or put the unit in the pocket of a damp article of clothing, the unit may get wet.

For details on the effect of contact to the human body from the mobile phone or other wireless devices connected to the unit, refer to the instruction manual of the wireless device.

This product has magnets which may interfere with pacemakers, defibrillators and programmable shunt valves or other medical devices. Do not put this product close to these medical devices and the person who use any of these medical devices. Consult your doctor before using this product, if you have any concerns.

This product has magnets. Placing cards with magnets in the vicinity of the product may affect the magnetism of the card and render it unusable.

Note on static electricity
Static electricity accumulated in the body may cause mild tingling in your ears. To reduce the effect, wear clothes made from natural materials, which suppress the generation of static electricity.

Precautions

On BLUETOOTH® communications

• Bluetooth wireless technology operates within a range of about 10 m. The maximum communication distance may vary depending on the presence of obstacles (people, metal objects, walls, etc.) or the electromagnetic environment.

• Bluetooth communications may not be possible, or noise or audio dropout may occur under the following conditions:
- When there is a person between the unit and the Bluetooth device so that it faces the antenna of the unit.
- When there is an obstacle, such as a metal object or a wall, between the unit and the Bluetooth device.
- When a Wi-Fi device or microwave oven is on, or microwaves are emitted near the unit.
- Compared to use indoors, use outdoors is subjected little to signal reflecting from walls, floors, and ceilings, which results in audio dropout occurring more frequently than use indoors.
The antenna is built into the unit as indicated by the dotted line in the illustration (Fig. 2A). The sensitivity of the Bluetooth communications can be improved by removing any obstacles between the connected Bluetooth device and the antenna of this unit.

• Bluetooth and Wi-Fi (IEEE802.11b/g/n) devices use the same frequency (2.4 GHz). When using the unit near a Wi-Fi device, electromagnetic interference may occur, resulting in noise, audio dropout, or the inability to connect. If this happens, try performing the following remedies:
- Establish a connection between the unit and the Bluetooth device when they are at least 10 m away from the Wi-Fi device.
- Turn off the Wi-Fi device when using the unit within 10 m of the Wi-Fi device.
- Position the unit and the Bluetooth device as near as possible to each other.

• Microwaves emitting from a Bluetooth device may affect the operation of electronic medical devices. Turn off this unit, and disconnect the Bluetooth devices in the following locations, as it may cause an accident:
- in hospitals, near priority seating in trains, locations where inflammable gas is present, near automatic doors, or near fire alarms.

• The audio playback on this unit may be delayed from that on the transmitting device, due to the characteristics of Bluetooth wireless technology. As a result, the sound may not be in sync with the image when viewing movies or playing games.

• This product emits radio waves when used in wireless mode. When used in wireless mode on an airplane, follow flight crew directions regarding permissible use of products in wireless mode.

• Sony shall assume no responsibility for any damages or loss resulting from information leaks that occur when using Bluetooth communications.

• Connection with all Bluetooth devices cannot be guaranteed. - Bluetooth devices connected with the unit must comply with the Bluetooth standard prescribed by Bluetooth SIG, Inc., and must be certified as compliant.

- Even when a connected device complies with the Bluetooth standard, there may be cases where the characteristics or specifications of the Bluetooth device make it difficult to connect, or result in different control methods, display, or operation.

- When using the unit to perform hands-free talking on the phone, noise may occur depending on the connected device or the communication environment.

- Depending on the device to be connected, it may require some time to start communications.

If sound skips frequently during playback

• The situation may be improved by setting the sound quality mode to "Priority on static connection." For details, refer to the Help Guy Guide.

• The situation may be improved by changing the wireless playback quality settings or fixing the wireless playback mode to SBC on the transmitting device. For details, refer to the operating instructions supplied with the transmitting device.

• When listening to music from a smartphone, the situation may be improved by disabling unnecessary apps or restarting the smartphone.

On the use of calling apps for smartphones and computers

• This unit supports normal incoming calls only. Calling apps for smartphones and computers are not supported.

On charging the unit

• This unit can be charged using USB type-A. A computer with a USB type-A or a USB AC adapter is required for charging.

• Be sure to use the supplied USB type-C cable.

• When charging, the unit cannot be turned on and the Bluetooth and noise canceling functions cannot be used.

• If the unit is not used for a long time, the rechargeable battery may become depleted quickly. The battery will be able to hold a proper charge after it is discharged and recharged several times. When storing the unit for a long time, charge the battery once every six months to prevent over-discharge.

• If the rechargeable battery becomes depleted extremely quickly, the battery should be replaced with a new one. Please contact your nearest Sony dealer for a battery replacement.

If the unit does not operate properly

• Follow the procedure below to reset the unit (Fig. 1B). Press the **Q** and **NC/AMBIENT** buttons simultaneously while the unit is charging. The unit is reset. When the unit is reset, the pairing information in the unit is not deleted.

• If the problem persists even after the unit is reset, perform the procedure below to initialize the unit.

• Disconnect the USB Type-C cable and turn off the unit. Press and hold the **Q** and **NC/AMBIENT** buttons simultaneously for at least 5 seconds. The indicator (blue) flashes 4 times, the unit is initialized, and the unit is reset to the factory settings. When the unit is initialized, all pairing information is deleted.

• After the unit is initialized, it may not connect to your iPhone or computer. If this happens, delete the pairing information of the unit from the iPhone or computer, and then pair them again.

On the noise canceling function

• The noise canceling function senses external ambient noise (such as the noise of a vehicle or the sound of air conditioning inside a room) with built-in microphones, and produces an equal-but-opposite sound that cancels out the ambient noise.

• The noise canceling effect may not be pronounced in a very quiet environment, or some noise may be heard.

• The noise canceling function works for noise in the low frequency band primarily. Although noise is reduced, it is not canceled completely.

• When you use the unit in a train or a car, noise may occur depending on street conditions.

• Mobile phones may cause interference and noise. Should this occur, locate the unit further away from the mobile phone. Depending on how you wear the headset, the noise canceling effect may vary or a beeping sound (howling) may occur. If this happens, stop use the unit and put it back on again.

• Do not cover the microphones of the unit with your hands or other objects. Doing so may prevent the noise canceling function or the Ambient Sound Mode from working properly, or may cause a beeping sound (howling) to occur. If this happens, take your hands or other object off of the microphones of the unit (Fig. 1B).

Notes on wearing the unit

• When wearing the headphones achieve a tight seal over the ears, forcibly pressing them against your ears or quickly pulling them off can result in eardrum damage.

• Pressing the headphones against your ears may cause the speaker diaphragm to produce a click sound. This is not a malfunction.

Other notes

• Do not subject the unit to excessive shock.

• The touch sensor may not operate properly if you apply stickers or other adhesive items to the touch sensor control panel.

• Be careful not to catch your finger in the unit when folding.

• When you use the unit as wired headphones, use the supplied headphone cable only. Make sure that the headphone cable is firmly inserted.

• The Bluetooth function may not work with a mobile phone, depending on the signal conditions and the surrounding environment.

• Do not apply weight or pressure to the unit for long periods, including when it is stored, as it may cause deformation.

• If you experience discomfort while using the unit, stop using it immediately.

• The earpads may be damaged or deteriorate with long-term use and storage.

Cleaning the unit

• When the outside of the unit is dirty, clean it by wiping with a soft cloth. If the unit is particularly dirty, soak a cloth in a dilute solution of neutral detergent, and wipe it well before wiping. Do not use solvents such as thinner, benzene, or alcohol, as they may damage the surface.

• If you have any questions or problems concerning this unit that are not covered in this manual, please consult your nearest Sony dealer.

Replacement parts: earpads
Please consult your nearest Sony dealer for information about replacement parts.

Location of the serial number label

See Fig. 1B

Specifications

Wireless Noise Canceling Stereo Headset

Power source:
DC 3.7 V. Built-in lithium-ion rechargeable battery
DC 3.5 V. When charged using USB

Operating temperature:
0 °C to 40 °C

Rated power consumption:
8 W

Usage hours:
When connecting via the Bluetooth device
Music playback time: Max. 30 hours (NC ON), Max. 22 hours (Ambient Sound Mode), Max. 38 hours (NC OFF)
Communication time: Max. 24 hours (NC ON), Max. 18 hours (Ambient Sound Mode), Max. 30 hours (NC OFF)
Standby time: Max. 30 hours (NC ON), Max. 22 hours (Ambient Sound Mode), Max. 200 hours (NC OFF)

When connecting via the headphone cable with NC ON: Max. 36 hours
Note: Usage hours may be shorter depending on the Codec and the conditions of use.

Charging time:
Approx. 3 hours
(About 5 hours of music playback is possible after 10 minutes charging.)
Note: Charging and usage hours may be different depending on the conditions of use.

Charging temperature:
5 °C to 35 °C

Mass:
Approx. 255 g

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Cleaning the unit

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DC 3.5 V. When charged using USB

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0 °C to 40 °C

Rated power consumption:
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When connecting via the Bluetooth device
Music playback time: Max. 30 hours (NC ON), Max. 22 hours (Ambient Sound Mode), Max. 38 hours (NC OFF)
Communication time: Max. 24 hours (NC ON), Max. 18 hours (Ambient Sound Mode), Max. 30 hours (NC OFF)
Standby time: Max. 30 hours (NC ON), Max. 22 hours (Ambient Sound Mode), Max. 200 hours (NC OFF)

When connecting via the headphone cable with NC ON: Max. 36 hours
Note: Usage hours may be shorter depending on the Codec and the conditions of use.

Charging time:
Approx. 3 hours
(About 5 hours of music playback is possible after 10 minutes charging.)
Note: Charging and usage hours may be different depending on the conditions of use.

Charging temperature:
5 °C to 35 °C

Mass:
Approx. 255 g

繁體中文

無線防噪立體聲耳機

無線防噪立體聲耳機

原理及認證合格之低功耗無線電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功耗無線電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信，指依電信法規定作業之無線電通信。低功耗無線電機禁止受他項合法通信干擾。科學及技術用電磁輻射設備電機設備之干擾。

請勿將本裝置安裝於密閉的空間內，例如車架或內飾的縫隙內。

請勿將裝置（安裝的電池或充電座）長時間暴露於過熱的環境下：例如日光、火源、近火爐類似的情形。

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